

## 2014 Floral Park Home & Garden Tour FAQ

Questions	Answers
Where are you located?	We are located in the Floral Park Neighborhood of North Santa Ana. The nearest intersection is 17 <sup>th</sup> and Broadway or 17 <sup>th</sup> and Flower.
What hours are the houses and gardens open?	Houses and gardens are open Saturday and Sunday April 26-27, from 10:00 a.m. until 4:00 p.m.
Where can I park?	Parking is available in the Rancho Santiago Community College District parking lot at 2323 N. Broadway (corner of W. Santa Clara Ave.) in Santa Ana. Parking is also available on a first-come, first-serve basis in legal parking areas on neighborhood streets.
Are the houses and gardens close enough so I can see them all without getting in my car?	The homes and gardens are typically within a comfortable walking distance of each other.
Can I attend both days of the home tour?	Yes you can attend both days as long as you present your tour book to the docents at the homes.
Where do I pickup tickets on the days of the tour?	At two locations: <ul style="list-style-type: none"> <li>➤ Corner of Flower and North Park Blvd</li> <li>➤ Corner of North Park Blvd &amp; Benton Way</li> </ul>
How late can I buy tickets on Sunday?	You can buy tickets up to 2:00 p.m. on Sunday.
Are the homes handicap accessible?	No, we are sorry, but they are not handicap accessible.
Where does the money go that is brought in by the home tour?	A percentage of the net revenues generated by the annual Home & Garden Tour are allocated to Santa Ana charitable organizations and scholarships. In addition to supporting educational and charitable organizations, the Floral Park Neighborhood Association routinely earmarks funds for a variety of neighborhood beautification projects.
How much are the tickets?	\$25 presale; and \$30 on the days of event.
How much are tickets for children?	Children 10 and under are free. Children 11 and older pay the same price as adults.
If it rains will the home tour be cancelled?	No. The home tour will occur rain or shine.
If I buy tickets and cannot come, can I get a refund?	Tickets are non-refundable.
Will toilet facilities be available?	Yes. Porta Potties are available.
Will food be available?	Yes. Hot dogs, chips, soft drinks, homemade lemonade, baked goods, etc. Pico de Gallo: Mexican food buffet.
Is there a shady rest area?	A rest area is provided in the food vendor area.
Will homes on the historic register be open?	Homes that are on the Santa Ana Historic Register but not necessarily on the home tour will be marked with signage and some information to view from the sidewalk.
Where will the classic cars and antique and collectible vendors be located?	North Park Blvd.
Are electric carts available?	Call Junior's Golf Carts (714-672-0776) to reserve. This information is provided as a service. <b>Floral Park has no involvement with cart rentals. Carts MUST be reserved in advance, and will not be available to rent the day of the tour</b>